

## Responsibility of Sponsored Newcomers

Expectations are two-way: refugees can expect certain things from sponsoring groups and sponsoring groups can expect certain things from refugees. These expectations help to build healthy relationships, minimize frustration, and maximize positive settlement of all newcomers to Canada. Below are a few expectations for refugees that we recommend you share with them soon after arrival.

- Though we will provide financial help, it is your responsibility to manage your money carefully.
- If you are unable to keep an appointment, immediately inform the person from the sponsoring group who agreed to drive you there.
- Please try your best to be on time for appointments.
- You will receive a list of our phone numbers from the sponsoring group. If you have an urgent need, call us right away. We need time to rearrange our schedules to assist you.
- If you need assistance with anything, please contact us. We are here to help.
- Tell us if you have any special needs (medical or otherwise) so that we can help get the services you need.
- English is the main language in our community. Learning English is very important to becoming independent. All your family members are encouraged to attend language training as soon as possible.
- If you have expectations for continuing education, express them to us. We would love to help make this possible.
- Keep all important documents in a safe place. Note: It may be helpful to provide refugees with a folder or safe box (they may not know where to find these things).
- When going to an appointment with someone from the sponsoring group, be clear about what documents are needed. Never be afraid to ask.
- If you have questions, please ask. We are here to help.